Remote Care Management (RCM) Program: Highlights

What is RCM?

- The RCM Program helps support:
  - self-management at home
  - shorter inpatient hospital admissions
  - reduced Emergency Department visits and readmissions.

- Patient vital signs are reviewed by a health care provider remotely. Patients can easily connect with members of the RCM team if they have questions.

Eligibility Criteria

- Diagnosis of:

✓ CHF	✓ COPD
✓ Acute Viral Respiratory Illnesses	✓ Palliative – prognosis 2-12 mos

- 18 years and older
- Cognitively able to participate in the program or lives with someone able to assist.
- NOT living in Long Term Care.
- Lives in Halton Region
- Valid OHIP number

How to Refer a Patient to RCM?

- Complete the **Remote Care Management Referral Form** found on:
  - www.haltonhealthcare.com/remote-care-management
  - FormFast
- Fax referral to **905-815-5132**
- Any health care provider can refer a patient to the RCM program

CONTACT INFORMATION: rcm@haltonhealthcare.com
289-218-6018

*Please note that this program is not a replacement for urgent or emergent medical care. Patients are instructed to call 911 or proceed to the nearest emergency department if requiring emergency services