

Ontario Health Team: Provider Experience Survey

Information for Primary Care Providers

Family physicians and primary care providers practicing in Ontario are invited to participate in the Ontario Health Team (OHT) Provider Experience Survey. Your insights are critical to supporting the development of your OHT and Primary Care Network (PCN) and building a more connected health care system.

Your OHT and PCN will use insights from this survey to support program planning and QI activities. A summary of the results will be shared with Ontario Health and the Ministry of Health to assess overall progress of OHTs and PCNs at building a more connected health care system.

Who is Ontario Health?

Ontario Health is an agency created by the Government of Ontario to connect, coordinate, and transform our province's health care system. We work with partners, providers, and patients to ensure everyone in Ontario has equitable access to high-quality care, when and where they need it.

The survey will ask questions about:

- Your practice setting
- Your PCN awareness and engagement
- Your experience coordinating care with other health and social service providers
- Your demographics

WHO DO I CONTACT IF I HAVE QUESTIONS ABOUT THIS SURVEY?

For any questions about this survey, you may contact Ontario Health's Person Reported Measurement team at prm@ontariohealth.ca.

Why participate in this survey?



- Provide feedback to your Ontario Health Team (OHT) and Primary Care Network (PCN) to support meaningful quality improvement initiatives.
- Help to identify gaps and shape solutions that support effective integrated care services for OHTs and the province.

Completion of the survey is optional; respondents can skip questions.

How can the survey be accessed?

You can complete the survey wherever you feel most comfortable, by using:

- A link sent to you through e-mail, or
- QR code available during OHT and PCN events

How long will it take to complete the survey?

The survey takes approximately 5-7 minutes to complete.



Data Management and Confidentiality

All responses will be securely stored by Ontario Health.

Your answers will be kept confidential (private). Your OHT(s) will see the overall survey results that combine everyone's answers and will not be able to tell which answers are yours.

